



Rental Policies

Outlined below are our rental policies related to renting a bus, van, shuttle or school bus through Masters Transportation. If you have questions regarding our policies, please dial 800-783-3613 and we can connect you with one of our rental specialists.

Security Deposit

- \$250 Deposit required to hold all vehicles
- Refunded upon cancellation of the reservation with at least 10 days notice.
- Deposit is forfeited if reservation is canceled within 10 days of pickup.
- No smoking is allowed inside vehicles.

Fees

- Fuel Fee: Assessed when not returned with a full fuel tank
- Cleaning Fees
 - » \$50 – Exterior Wash (if returned needing to be washed)
 - » \$50 – Interior vacuumed (if returned needing interior vacuumed)
 - » \$100 – Rug/ Upholstery Fee (if returned needing carpet/upholstery cleaning)
 - » \$300 – Air Purification Fee (if returned needing removal of smoky or foul odors)
- Fees for damages will be billed to the renter or charged to the CC used for the reservation.
- Delivery Options are available.

Insurance

- Required Liability Insurance
 - » \$1,000,000 for 12-33 passenger shuttles
 - » \$5,000,000 for 35 passenger shuttles

- Required Physical Damage Insurance
 - » \$55,000 for 15 passenger shuttles
 - » \$65,000 for 25 passenger shuttles
 - » \$95,000 for Mercedes Benz Sprinter
 - » \$145,000 for 33 passenger shuttles
 - » \$150,000 for 35 passenger shuttles
- Must be in the name of the person/ organization signing the rental agreement
- Certificate of Insurance must name MaTran, Inc. – 800 Quik Trip Way, Belton, MO 64012 as:
 - » Additionally insured
 - » Loss payee
 - » Certificate holder
- Must cover any additional drivers (if more than one driver)

Drivers

- All drivers MUST be 25 years of age or older
- CDL endorsement is required for any vehicle with 16 or more seats (including the driver's seat)
- A copy of the driver's license will be made for all drivers

www.MastersTransportation.com 1-800-783-3613

Moving People Forward